



PUBLIC PROTECTION



KEEP KENT SAFE
LATEST ALERTS

Dear Kent Residents

This week we are promoting our campaign with Kent Police '[12 Scams of Christmas](#)'

Did you know online shoppers were conned out of £15.4 million online last Christmas?

If a deal seems too good to be true, it probably is. [Watch and share our 12 Scams of Christmas video](#) to help protect yourself and others this season from being scammed.

For the latest scam alerts as we receive them please follow us on [Facebook](#) or [Instagram](#)

Kind regards

Victim Safeguarding Officer

COURIER FRAUD ALERT!



**TARGETING RESIDENTS IN MARGATE,
CHATHAM, BROADSTAIRS,
SEVENOAKS AND MARDEN**



Kent Police report multiple incidents of Courier Fraud in Margate, Chatham, Broadstairs, Sevenoaks and Marden

✗ All reports say residents receive a call from the Police and they either need to give their address for a courier to come and get their bank card or money. The scam can change from having a family member arrested and you need to call 999 or that fraud has taken place on your account.

🔔 These are all scams.

☒ The Police never telephone and ask your bank card and pin number to be collected by a courier or withdraw cash to assist in an investigation.

☒ Always check the dialing tone after your call to ensure scammers are not still on the phone, use another telephone if possible or call a trusted friend first.

🔔 If a courier arrives at your property ring 999. Please warn and inform friends and family.

If you think that you may have been a victim of this or any other type of scam, then contact your bank immediately, which you can do by calling 159.

[Report and get advice from Citizens Advice](#)

DEBT COLLECTOR SCAM

Kent resident targeted by debt collector scammers. They may be impersonating legitimate debt collection businesses.

Resident received a letter from a debt collection agency telling them that they have taken over management of a mobile phone debt and asking for £68. The debt refers to a company the resident has never had a contract with.

 This is a scam.

When the resident tried calling the number on the letter it was not in service and when researching online they found lots of reviews from people having the same experience and stating that this is a scam.

It is illegal for debt collectors to threaten you with arrest or imprisonment. Be wary of any debt collector asking for immediate online payment

 [Watch our latest video on stopping loan sharks.](#)

[Report and get advice from Citizens Advice](#)

ONLINE BANKING SCAM

Kent resident scammed with online banking scam

➡ Resident received a call from scammer impersonating her bank stating they were from the fraud department and there had been some unusual activity on

their account due to spyware on her laptop. They told the resident they could remove the spyware over the phone so gave them access.

 This is a scam.

A bank will never call you and ask to gain access to your computer or online banking. The scammers took a large amount of money from the residents account and then proceeded to fraudulently take out a loan in her name.

[Report and get advice from Citizens Advice](#)

CASH MACHINE SCAM

Kent residents to be aware when using ATM cash machines due to the rise in shoulder surfing scams

⊖ Kent Police have received multiple reports of shoulder surfing at ATM's in the Gravesend area. Criminals watch you input your PIN into the ATM machine and then follow you in attempts to steal your bank card.

Always shield your hand when typing in your PIN number, even if you are using an ATM inside the branch.

[More information](#)

[Report and get advice from Citizens Advice](#)

PRODUCT SAFETY MATTERS



Advice for e-bike and e-scooters #ProductSafetyMatters



⚠ Important Safety Message from the UK's national product regulator, the Office for Product Safety and Standards (OPSS) regarding e-bike and e-scooters.

● Legal use of an e-scooter

Visit Kent Police for the latest legal requirements

here: <https://loom.ly/XOHvTFM>

OPSS recommends you follow these five steps when purchasing, using or charging your e-bike or e-scooter to reduce fire risks:

Step 1: RESEARCH – only BUY an e-bike, e-scooter, charger or battery from a known seller and check any product reviews

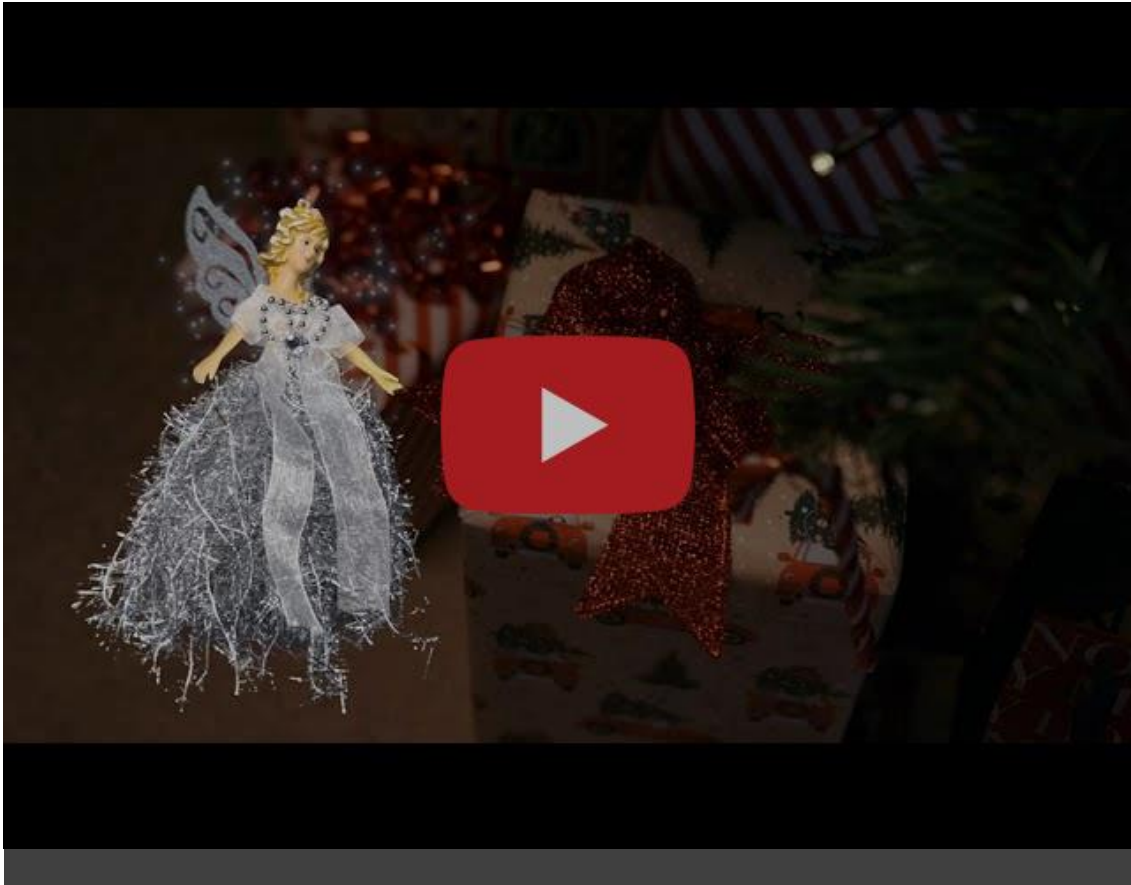
Step 2: READ – always READ and FOLLOW the manufacturer's instructions for charging and using e-bikes or e-scooters

Step 3: CHECK – not all e-bike or e-scooter batteries and chargers are compatible or safe when used together. Check and only USE the manufacturer's recommended battery or charger

Step 4: CHARGE – always charge in a safe place without blocking exits and always UNPLUG your charger when you have finished charging

Step 5: NEVER – attempt to modify or tamper with your battery

[Full statement here.](#)



This week is [Electrical Fire Safety Week](#). The campaign is focusing on the potential risks involved around the home during the Christmas period. Watch the video for **top tips and safety advice** so you can stay safe with family and friends.

[Read more](#)

MARS WRIGLEY UK RECALLS

RECALLS VARIOUS REVELS® PRODUCTS



- Revels® 205g More to Share,
- Revels® 112g Pouch and
- Revels® 71g Treat Bag (PMP)

See caption for affected batch codes

Because they may contain
small pieces of rubber

Mars Wrigley UK recalls various Revels® products because they may contain small pieces of rubber, making them unsafe to eat.

● Product details

Revels® More to Share

Pack size 205g

Batch code 344G2SLO00 345B1SLO00

Best before 27 October 2024, 03 November 2024, 10 November 2024

Revels® Pouch

Pack size 112g

Batch code 344E1SLO00, 344E2SLO00, 344F1SLO00, 344F2SLO00,
345D2SLO00, 345E1SLO00, 345E2SLO00, 345F2SLO00, 345G1SLO00,
346C1SLO00

Best before 27 October 2024 03 November 2024 10 November 2024

Revels® Treat Bag (price marked pack)

Pack size 71g

Batch code 344G2SLO00

Best before 27 October 2024, 03 November 2024, 10 November 2024

Advice to consumers

If you have one of the products listed above, please keep the product, and contact Mars Wrigley Consumer Care team using the details below to arrange a refund: Freephone Telephone: 0800 952 0084

Email: www.mars.co.uk/contactus

Freepost address: FREEPOST MARS WRIGLEY CONFECTIONERY UK LTD

[More information](#)

GEORGE ASDA RECALL

CHILDRENS DINOSAUR SLIPPERS



Affected barcodes

4K- 5059193200815, 5K- 5059193200853,
6K- 5059193200914, 7K- 5059193200976,
8K- 5059193201034, 9K- 5059193201096,
10K- 5059193200778

There is a potential risk of tripping if the Velcro does not remain fastened.

Product Recall for George white all over print dinosaur slippers sold by Asda presenting a risk of injuries

⚠ Hazard: Asda have identified a quality issue with the touch and close fastening becoming unstuck. There is a potential risk of tripping if the Velcro does not remain fastened.

● Affected barcodes

- 4K- 5059193200815
- 5K- 5059193200853
- 6K- 5059193200914
- 7K- 5059193200976
- 8K- 5059193201034
- 9K- 5059193201096
- 10K- 5059193200778

Advice to consumers

If you have purchased a white all over dinosaur slipper, please bring it back to

your nearest store where you will be given a full refund. You do not need your receipt.

[More information](#)

LIDL GB RECALLS XXL OCEAN SEA COOKED AND PEELED LARGE PRAWNS



Pack size: 1kg
Best before: January 2025

Because they contain sulphites which are not mentioned on the label. This means the product is a possible health risk for anyone with a sensitivity to sulphur dioxide and/or sulphites.

Lidl GB is recalling XXL Ocean Sea Cooked & Peeled Large Prawns because they contain sulphites which are not mentioned on the label. This means the product is a possible health risk for anyone with a sensitivity to sulphur dioxide and/or sulphites.

● Product details

XXL Ocean Sea Cooked & Peeled Large Prawns

Pack size: 1kg

Best before: January 2025

Advice to consumers

If you have bought the above product and have a sensitivity to sulphur dioxide and/or sulphites, do not eat it. Instead return it to the store from where it was bought for a full refund with or without a receipt. For more information contact Lidl customer care on 0203 966 5566 or email customer.care@lidl.co.uk.

[More information](#)

AMAZON RECALL

TOY SLIDE (X001RGAKIV)



Barcode: X001RGAKIV

Product ID: FBA15H3GT0BMU000057

The product presents a serious risk of strangulation as the fixed loop of the attached basketball net is greater than the 380 mm permissible limit.

Product recall for a toy slide sold on Amazon presenting a serious risk of strangulation.

The product presents a serious risk of strangulation as the fixed loop of the attached basketball net is greater than the 380 mm permissible limit.

● Product Information

Barcode: X001RGAKIV

Product ID: FBA15H3GT0BMU000057

Product description: Black and blue design toy slide with attached basketball hoop

[More information](#)