



KEEP KENT SAFE
LATEST ALERTS



PUBLIC
PROTECTION

Dear Kent Residents

This week is Mental Health Week and we highlighted the affects domestic abuse has on your mental health across our social media channels. If you or someone you know is struggling with domestic abuse contact [the Kent & Medway support services](#).

Please take time to read and share with friends and family.

Kind regards

Elaine Mount

Victim Safeguarding Officer

MENTAL HEALTH WEEK



Does your partner isolate you to others, tell you where to go/what to wear/who to see, constantly call/text whilst you're out, stop you from working, make you feel down about yourself and doubt your actions/responses? You could be experiencing coercive control, which is a form of domestic abuse.

You are not alone. The [Kent and Medway support services](#) are here to help you.

⚠ In an emergency call 999 or [visit the website](#).

For non-emergency support call the helplines in Kent on 0808 16 89 111 or Medway on 0800 917 9948.

You can also contact [Victim Support Live chat](#).



COURIER FRAUD ALERT!



SEE IT - REPORT IT

Do you know about Police Impersonation Scams? Also called Courier Fraud. We have had multiple reports in Kent.

⊖ Here's how it works: You get a phone call from someone claiming to be a police officer. They tell you that your bank card has been copied and someone is using it. They ask for your help in investigating the situation. They may send a person to your house to pick up your bank card or ask you to take out money from your account or buy something expensive to give to the fake police officer for examination as part of the investigation. They say you will get your money back.

⊖ The person on the phone might know your name and other personal information. But when you give the money or item to the fake police officer, they disappear and you never get your money back. It's important to be careful when someone claiming to be a police officer calls and asks for your help with something related to your bank account.

Neither your bank or the police will ever call you to ask you to verify your personal details or PIN by phone or offer to pick up your card by courier.

Report and advice Citizens Advice consumer helpline 0808 223 1133



COLD CALLERS ACTIVE IN TUNBRIDGE WELLS

Resident in Tunbridge Wells had a cold caller knocking on their door on Friday afternoon.

They were going door to door telling people that their broadband had just been upgraded and asking for residents internet providers, speed and how much they are paying. They also asked for some more personal information.

The resident believes they were scammer as the information they were asking for would already be known by the internet provider.

Please warn friends and family. Be very cautious about anyone cold calling you whether at the door or on the telephone.

For advice and to report contact Citizens Advice on consumer helpline 0808 223 1133 or report to Action Fraud on 0300 123 2040.




Kent resident was contacted by scammer impersonating their cousin.

➔ A scammer approached Kent resident pretending to be her cousin. They said she could claim grants specifically designed for elderly, sick, and disabled individuals in need. The scammer said she had successfully applied for such a

grant and received £100,000. The resident was then connected with a representative in the United Kingdom.

The resident was asked to provide personal information about her children, including their dates of birth, type of disability, address, phone number, and their weekly income. The scammer assured her that she was eligible for a total of £100,000 and that the money would be delivered via Fed Ex the following day. However, the scammer requested a payment of £400 to cover administrative costs and as a delivery fee.

 This is a scam.

It is crucial to spread awareness about this scam in order to protect friends and family falling victim to such fraudulent schemes.

For advice and to report contact Citizens Advice on consumer helpline 0808 223 1133 or report to Action Fraud on 0300 123 2040.

[Report scams and get advice from Citizens Advice consumer helpline](#)

CrimeStoppers.

If you have information on doorstep criminals, counterfeit, fake or illegal goods, illicit tobacco, loan sharks or those selling restricted items to underage kids, call the charity CrimeStoppers 100% anonymously on **0800 555 111**

Report to CrimeStoppers